



Dear guests,
we are very glad to welcome you here.
We have adapted rooms and guests spaces according to the last law indications to keep you and us safe from Covid-19.

We apologize for every inconvenience; we have done our best to guarantee you a nice and safe holiday in our farm.

You will find below all the indications that we need you to follow during your staying.



THINGS WE ALREADY LEARNED

- Distance from other people: 1-2 meters are enough; if it isn't possible, please wear a mask and ask other people to do the same
- You should cough and sneeze in your elbow or in a paper tissue
- Avoid handshake, kisses and hugs
- Avoid touching your eyes, nose and mouth
- Wash your hands with water & soap or use a hand sanitizier, children too
- Wash your hands every time you remove your mask



BEFORE YOUR ARRIVAL

- Please send us a copy of your identity documents, by e-mail, before your arrival



- Before starting the journey, you should check your temperature and don't leave if your temperature is above 37,5°C



- Be sure to have with you enough masks to visit towns, go to supermarket, shops etc.



- Please arrange with us a time for your arrival; this way a receptionist will be ready to welcome you. If you are late, please arrange another meeting.



ON YOUR ARRIVAL



- Please call +39 (0)734 939012 when you leave the concrete street (you see the sign La Campana) and wear a mask before leaving your car



- The reception area is in the open air



- We will check the temperature of everyone in your group, in case of temperature above 37,5°C we have to contact the local medical service and the doctor will tell you what to do.



- In the room you will find a hand sanitizer, a paper reminding the rules to follow during your holiday and a map that shows the areas where you should wear the mask and all the sanitation points



- The room key is sanitized before your arrival; you should keep it with you during all the holiday until your departure



- The phone number: +39.351.8884275 (mobile or whatsapp) is at your disposal during your holiday for all your requests/needs



DURING YOUR STAY

- Our estate extends over several hectares and offers many choices for walks, picnics and short treks; we will advise you about the best itineraries in the surroundings



- Remember to respect the general hygiene rules; you will find posters and signs to help you maintain correct behavior and personal distance

- Wear a mask if you approach other people. It is not mandatory within your family and in open spaces



ROOM

- Your room is carefully cleaned, disinfected and ventilated before your arrival, according to regional laws and Istituto Superiore di Sanità guidelines

- Bed linen, towels and all washable effects in the room (including pillows) are washed and sanitized before your arrival, according to regional laws and guidelines of Istituto Superiore di Sanità

- In order to reduce contacts, room cleaning will be carried out only on your departure; for longer stays it is possible to arrange an intermediate cleaning with the Reception (24 hours before). In this case, you should leave your room vacant for at least three hours.



- Unfortunately, air conditioners can be a vehicle for COVID-19 virus infection, so we have decided not to activate the systems. Anyway, you may decide to have this service too, which will involve an extra contribution of 20.00 Euro lump sum (as a technician will be called to sanitize every part of the machines,, at your departure)

RESTAURANT

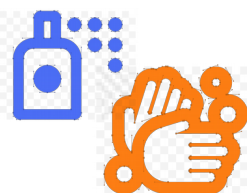
Breakfast from 8:30 to 9:30 am; Dinner at 20:00 (8:00 pm)

- At the beginning of the stay you will be assigned a table; it will be at your disposal for the whole holiday. Since we have prepared everything so that you can eat your meals safely, with the right distance, we ask you not to use the other tables



- We will serve meals under the external porch; if you have different needs, please tell us in advance: we will be able to guarantee the right distance even inside the restaurant hall

- Hand disinfection is mandatory to access the restaurant; you should use the gel you will find at the entrance. Access with gloves from outside is not allowed



- The waitress will come close to you just the time strictly necessary for the service and will wear a mask.





COMMON AREAS

- You have to wear a mask in closed areas, such as the first floor hall of the restaurant

- Hand disinfection is mandatory in the playground area, with gel provided by us; we also ask adults to wear a mask, to protect young children than are not required to wear it. We ask the cooperation of every parent to monitor children behave properly



SWIMMING POOL Open from 9:00 to 19:00

- You will be assigned an umbrella and two sunbeds; they will be daily sanitized and you should use only those for all the duration of your stay.

- The umbrellas are placed to ensure the safety distance between guests: please do not move them

- You can use your own towels, please do not leave them on the deckchairs when you leave the pool

- As usual, the pool water is daily checked to ensure maximum safety



ON YOUR DEPARTURE Check-out by 10:00

- Please open the windows when you leave the room.
- Return the keys to the Reception

